FIELDAWARE WORK ORDER MANAGEMENT

KEY FEATURES

- Template-based work order creation
- Assign jobs directly from the work order
- Track work orders at every step - from creation to invoice - in just seconds
- Seamless integration with existing accounting, ERP and CRM systems

End-to-End Control of Every Job at Every Location

How much more profitable would your company be if work orders could be created faster and with fewer errors? How much could your company grow if payment was received thirty percent faster?

FieldAware’s work order management capabilities can help your company discover the answer!

With one of the most advanced – yet easy to use - work order management systems in the industry, FieldAware has already helped hundreds of companies to be more productive and efficient. And, FieldAware's end-to-end solution that manages work orders from creation to invoice submission - has helped them to stay in touch with the business – every minute of every day.

FieldAware’s Work Order Management features can reduce revenue leakage, accelerate cash flow – and improve your company’s bottom line!
WORK ORDER MANAGEMENT

FieldAware makes it easy to generate accurate work orders from the office or in the field. Companies can create, edit, accept, decline, pause, complete and view work orders, tasks and quotes from anywhere, anytime, from nearly any device. And custom fields enable companies to create work orders and processes that make the transition from paper easier, or help improve and simplify existing ones.

- Remote work order, task or quote creation on any iOS or Android smartphone or tablet
- One click view of customer location directly from the job board (by street address or latitude/longitude coordinates)
- New and active jobs automatically displayed on Dashboard
- Accept or decline work orders from any iOS or Android smartphone or tablet
- View all assigned work orders (current, past, future) from any iOS or Android smartphone or tablet
- Capture customer sign-off for quotes, tasks and work orders on any iOS or Android smartphone or tablet
- Add additional technicians to job from any iOS or Android smartphone or tablet
- Assign new customer assets from any iOS or Android smartphone or tablet

FEATURES

- Template-based work order creation with simple drop-down selections for customer, relevant customer asset(s), technician assignment, scheduling, pricing and included task(s) or item(s) (parts)
- Template-based quote creation with simple drop-down selections for customer, relevant customer asset(s) and included task(s)
- Create single tasks or task groups
- Assign or delete work orders (one or any number) directly from the job board
- Create new work orders directly from the Scheduler
- Create new work orders from the Customer list
- Electronic sign-off of all quotes and completed work orders
- Custom fields for creation of business specific services, tasks or items on work orders and quotes