

# FieldAware

## Field Service Management that benefits Facility and Property Management



# FieldAware – the benefits for your F&PM business

FieldAware's vision is to simplify field service management.

Commercial properties require a wide range of different services to maintain value and ensure building and tenant safety.

We put the focus of our technology on helping you to run your business with tools that make the lives of your back office and field teams easier and more effective.

As a service company you will want to get the most from your operations – efficient processes, productive workers and happy customers. To achieve successful service delivery there are many interrelated components and field service is a key part of this.

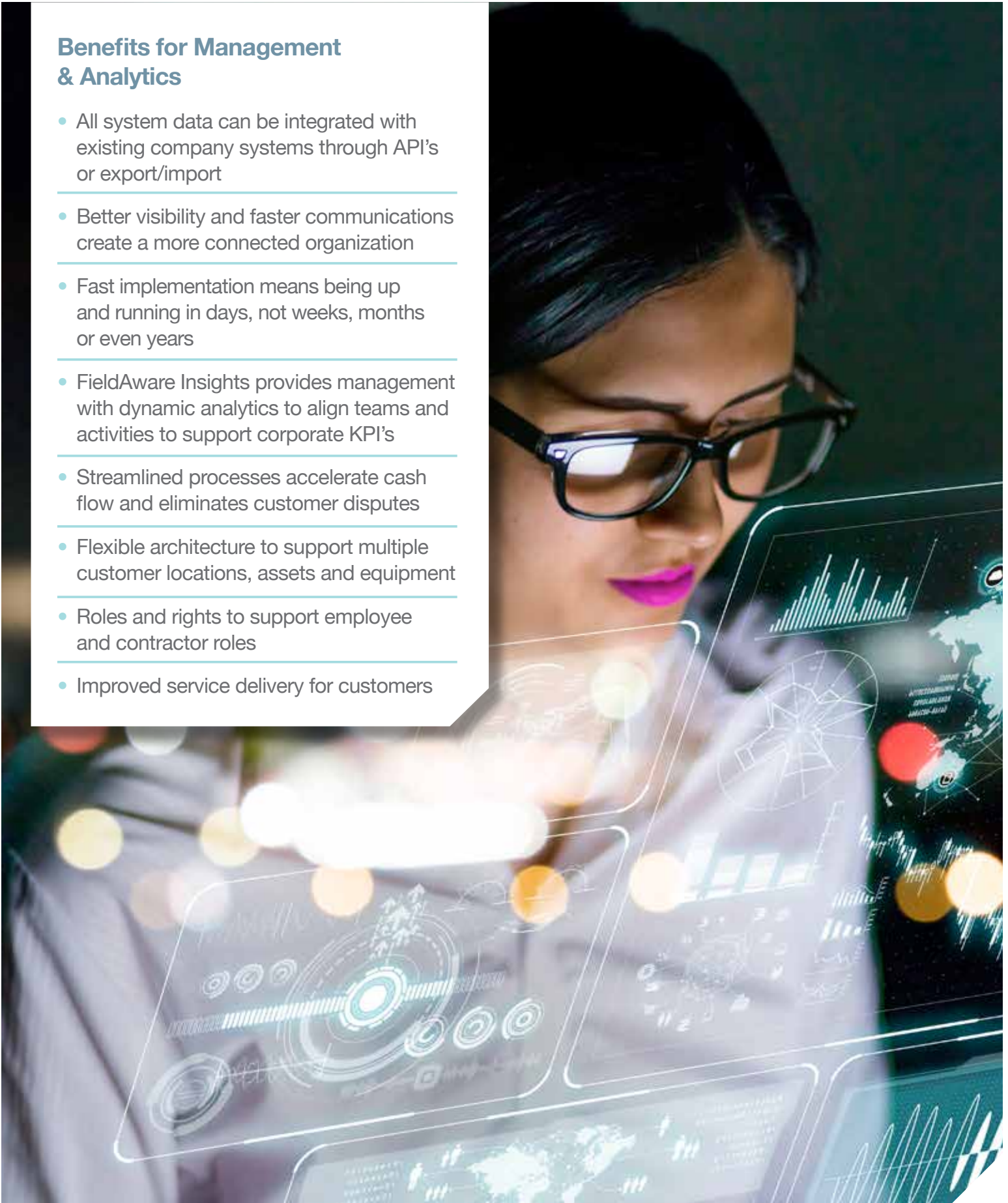
Field service solutions connect the back office and the field workers, ensuring that these teams have the real-time information they need to carry out their job efficiently and effectively – from the job coming in to the final invoicing. But did you know the benefits of the right field service management solution can go beyond the work of your dispatch team and the field?

FieldAware brings advantages to many different functions, processes and teams within your Facility and Property Management business.

Here we look at what those benefits are and the results that FieldAware can deliver:

## Benefits for Management & Analytics

- All system data can be integrated with existing company systems through API's or export/import
- Better visibility and faster communications create a more connected organization
- Fast implementation means being up and running in days, not weeks, months or even years
- FieldAware Insights provides management with dynamic analytics to align teams and activities to support corporate KPI's
- Streamlined processes accelerate cash flow and eliminates customer disputes
- Flexible architecture to support multiple customer locations, assets and equipment
- Roles and rights to support employee and contractor roles
- Improved service delivery for customers



## Benefits for Field Technicians

- Team leads can self schedule, to include team members, while in the field
- Team members are immediately alerted to dispatched jobs, reducing response time to critical customer needs
- FieldAware Forms guide field-based workers through customized workflows, reducing errors and missed information capture
- Recurring jobs are supported for routine maintenance, cleaning and inspections
- Provides visibility into all on-site equipment and assets at a single customer location
- Lat/long coordinates support for hard to find locations or equipment
- Field photo and video documentation attached to jobs for reference, proof and future tech accessibility and education



## Benefits for Operations

- Segment system data through configurable user views to allow the right information to be available to the role
- Associate one or multiple team members to a job – beneficial for scheduling multi-phased jobs
- Job schedules are visible in lists, Gantt charts, and map views, showing the job status based on team interaction through their mobile device
- Accurate time capture in the field for billing and payroll
- Information captured in the field is immediately stored in an individual, searchable, job record
- Automatic conversion of a quote to a job upon approval
- Signature capture indicating customer approval of job completion
- Minimize travel time and expenses by geo-grouping jobs



# Connect with FieldAware

FieldAware simplifies field service management. We provide solutions that not only solve your field service issues but that are easy to use, fast to implement and integrate seamlessly with your existing systems.

To learn more about our solutions  
or to schedule a demo:

**Call us on**

US and Canada **800-935-0736**

UK **0800 098 8487**

Australia, APAC **1800 821 628**

Email us at [sales@fieldaware.com](mailto:sales@fieldaware.com)

Visit [www.fieldaware.com](http://www.fieldaware.com)

