

FieldAware

Field Service Management
Benefits for the
Oil & Gas Industry



FieldAware – the benefits for your Oil & Gas business

FieldAware's vision is to simplify field service management. We put the focus of our technology on helping you run your business with tools that make the lives of your back office and field teams easier and more effective.

The goal of most service companies is to maximize their operations with efficient processes, productive workers and happy customers. Successful service delivery involves many inter-related components, and a field service management solution is the key enabler to efficiency.

Field service management solutions connect back office processes to the field workers, ensuring that these teams have the real-time information they need to carry out their job

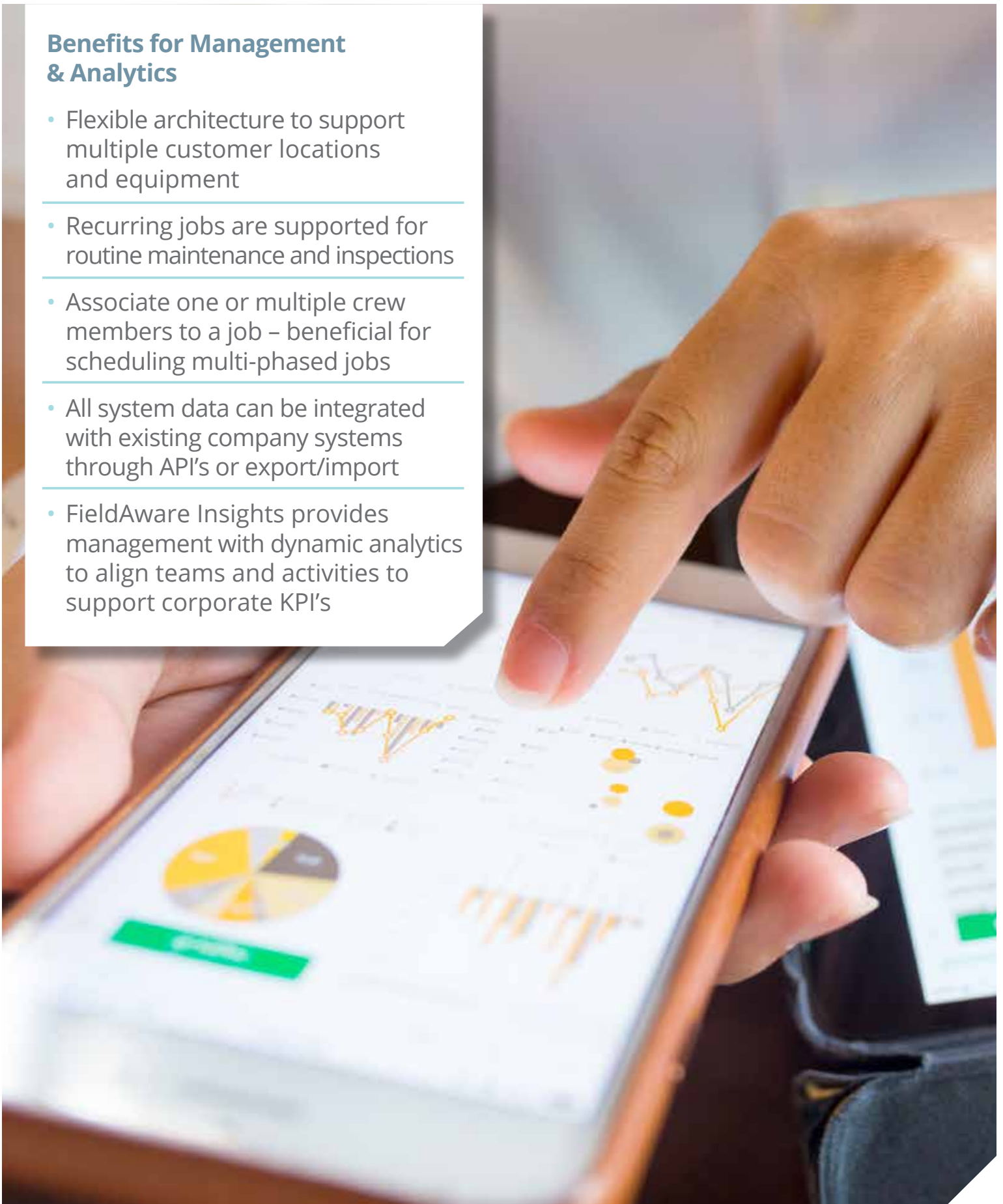
efficiently and effectively – from job creation to final invoicing – and the benefits of the right field service management solution go beyond the work of your dispatch team and the field.

FieldAware Field Service Management enables improvements to several different functions, processes and teams within the Oil & Gas Industry.

The following outlines these benefits, and the results that FieldAware delivers:

Benefits for Management & Analytics

- Flexible architecture to support multiple customer locations and equipment
- Recurring jobs are supported for routine maintenance and inspections
- Associate one or multiple crew members to a job – beneficial for scheduling multi-phased jobs
- All system data can be integrated with existing company systems through API's or export/import
- FieldAware Insights provides management with dynamic analytics to align teams and activities to support corporate KPI's



Benefits for Field Technicians

- Provides visibility into all on-site equipment at a single customer location
- Crew leads can self-schedule, to include crew members, while in the field
- Information captured in the field is immediately stored in an individual, searchable, job record
- Job schedules are visible through lists, Gantt charts and map views, showing the job status based on crew interaction through their mobile device
- FieldAware Forms guide field techs through customized workflows, reducing errors and missed information capture
- Lat/long coordinates support for hard to find locations or equipment
- Field photo and video documentation attached to jobs for reference, proof and future tech accessibility and education





Benefits for Operations

- Segment system data through configurable user views to allow the right information to be available to the role
- Job schedules are visible in lists, Gantt charts, and map views, showing the job status based on crew interaction through their mobile device
- Crew members are immediately alerted to dispatched jobs, reducing response time to critical customer needs
- Accurate time capture in the field for billing and payroll
- Job summary and/or attachments may be sent internally, or externally, during or upon completion of the job
- Signature capture indicating customer approval of job completion

Connect with FieldAware

FieldAware simplifies field service management. We provide solutions that not only solve your field service issues but that are easy to use, fast to implement and integrate seamlessly with your existing systems.

To learn more about our solutions
or to schedule a demo:

Call us on

US and Canada	800-935-0736
UK	0800 098 8487
Australia, APAC	1800 821 628

Email us at sales@fieldaware.com
Visit www.fieldaware.com

